



9 J.P. Murphy Highway
West Warwick, RI 02893

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September 7, 2010

Thank you for your recent inquiry about the Cox Communications "Income Based Senior Citizen Discount" Program. We are pleased to be able to extend a 15% discount, to qualifying senior citizens in the Connecticut area, off of our Cox Limited Basic Service.

To qualify for this program you must have a Cox cable television account in your name and participate in one of the following programs:

- * Conn/PACE
- * Conn/MAP
- * Homeowners *OR* Renters Tax Relief Program
- * Medicaid/Title 19

To receive the discount of 15% off of the Cox Limited Basic Service you may do one of the following:

- * Present your letter of eligibility or program card for one of the above programs to a representative for verification at any Cox Communications Front Counter location. For information on the nearest location please call the number on your billing statement.

Or if you are unable to go into one of our Retail Center:

- * Mail a copy of your letter of eligibility or program card with a copy of a billing statement to: Cox Communications, 9 JP Murphy Highway, West Warwick, RI 02893, Attention: F.A.S.T. Please note the billing Statement name must be the same as the letter of eligibility or program card.

If you have any additional questions or would like information regarding any of our products please contact us at 1-800-343-2268

Thank you for choosing Cox Communications,
Your Friend in the Digital Age



In harmony with the Cox Conserves eco-friendly program, we are proud to print on Forest Stewardship Council-certified paper.