

### MV QUESTION OF THE WEEK #3

**Question:** I would like to have you confirm what I think is the correct ways take offs can be done.

- (a) If I do real time take offs, it is cleared at DMV immediately, correct?
- (b) If I do take offs through Tumbleweed, this is an overnight process and DMV will see it the next day?
- (c) If someone has already paid their registration, but receives notice from DMV that they have back taxes, after they pay us, even if I do a real time takeoff, their registration will not be updated until the next Sunday night?

**Answer:**

- (a) Yes, that is correct. If you do a real time takeoff through the portal, DMV and automobile dealers will see it is cleared immediately. Tax collectors will not be able to see that the exception was released until the following day, as the DMV Direct inquiry portal information comes from a reporting database that is updated each evening with the day's transactions (it will show the actual date you released it).
- (b) Yes, this is also correct. If you do your takeoffs via the overnight process through Tumbleweed, DMV will see the exception released the following morning. The file is processed early in the morning the next day, around 2:30 a.m. to 2:45 a.m. Tax collectors will not see this released on CIVLS DMV Direct for 2 days after the file is created, or 48 hours.
- (c) Yes, this is correct, too. If a taxpayer receives notice from DMV that they owe your town taxes after they have mailed in their registration renewal and they then come in to pay and you do a real time takeoff through the portal, their registration will automatically be renewed during the next "Sunday Sweep". They can then go to DMV's web site and verify online that their registration has in fact been renewed.  
<https://dmvcivls-wselfservice.ct.gov/Registration/VerifyRegistration>

**Verify Registration**

Step 1 of 2: Enter Plate Information.

Enter the Plate Number and Plate Class exactly as it appears on the vehicle registration.

Plate Number

Plate Class

Click **Continue** to proceed with the registration verification.

Click **Cancel** to leave this transaction and return to the self-service website.

**Cancel** **Back** **Continue**

Have a Question? Click Here.