

# SCAM WARNING

There have been reports of text messages appearing to be from DSS regarding EBT cards and Renewal. These messages are scams. Individuals should NOT call back the number listed on the text message. DSS has not yet started texting clients regarding renewals. Messages from DSS will only be sent from the BC (Benefits Center) Number, which is 1-855-626-6632 and will only direct the individuals to [www.mydss.ct.gov](http://www.mydss.ct.gov), and will contain their first name and the last 4 digits of the client id.

When calling the number below (in the text message example) it will ask for the caller to enter their card number and PIN in an attempt to STEAL their benefits.

Text Message  
Yesterday 6:16 PM

EBT#SMS for [REDACTED], your EBTcard is about to expire. Looking for Renewal? Call [+1-855-974-4222](tel:+1-855-974-4222)

If you have received this type of text message and called the number back and/or provided someone with your card number/PIN via telephone, you should immediately call and change your EBT PIN by calling the EBT phone line: 1-888-328-2666

In addition you should check your EBT balance either through that number or online at [www.mydss.ct.gov](http://www.mydss.ct.gov)

If it appears your benefits have been stolen, you should contact your local police department.